

HELPING YOU TO MAKE A DIFFERENCE



Your Voice Counts

Many people from all communities find it difficult, at times, to get their voice heard about decisions or issues that affect their lives.

Advocacy is taking action to help people to access information, explore and understand their

options, and to make their views and wishes known.

More often than not, people would welcome support with letter-writing, sending emails and making phone calls so that their voice counts. We also understand that people are often confused about their rights,

how to make claims they are entitled to or have suffered some injustice at the hands of those they have trusted to offer them a service or support. Your voice counts and you are entitled to say what you want, defend your rights and have access to fair opportunities.



How You Can Make Your Voice Heard

It can be hard to get the help and support you need first time, and you may have to regularly argue the case to get the services you or your organisation need. The following "self-advocacy" tips can help you communicate your needs and will make any disputes or complaints you have to make easier:

- Follow and respect the organisations complaint procedure.
- Be clear why you're making a complaint and the acceptable result.
- Complain as soon as possible when the details are still fresh in your mind.
- Be assertive, but stay calm and polite. Don't EVER lose your temper.
- Keep a record of all letters, emails, phone calls and WHO you deal with.

WHY USE US? !

- 100,000 helped & Engaged
- Confidentiality Guaranteed
- Access To Expert Advice
- A Service you can trust

Standing Up With You

Every month thousands of people around the country believe they or one of their family have been treated poorly by authority and every day people are struggling to get the services they need. Having taken on Government departments and won or helping parents assert their educational rights, I understand how scary it can be but if it is your right or need, you rest assured that in the end, you will get what you deserve. So get in touch and we will stand with you.

Ewemake Orobator BA Hons
Lead Community Advocate.